

Access Statement

Please find outlined below information we hope will ensure you enjoy your visit at Ellenborough House regardless of whether your life is affected in some way by a medical condition, disability, impairment, or specific learning difficulty.

Prior to your arrival

- Enquiries and reservations may be made by phone or email.
- Should you require a taxi to the hotel from Southampton Central Station (5 minute drive) or Southampton Airport (15 minute drive), taxi service from both are available.

On arrival at Ellenborough House

- We have off road parking, but not a designated disabled area.
- Entrance to Ellenborough House has a slight slope and two steps to main entrance.
- We are more than happy to help you with your luggage.

Reception area

- Reception is on one level

Public areas

- Corridors are well lit and carpeted.
- Breakfast room is carpeted on main entrance level, is accessible from one bedroom.

Toilets

- No wc available on main entrance floor.

Accommodation

- One ensuite single/double is situated on ground floor with grab rails and stool for ensuite.

Additional information

- Service dogs (only) are welcome.
- A small refrigerator is available on request for medication.
- The use of front door in the event of evacuation. The bells will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival.

We have tried to be as accurate as possible and have included as much details as we can in our Access Statement. If you require assistance please call 023 80221716.